



Childcare Hub Registration Form

PLEASE USE BLOCK CAPITALS TO COMPLETE THIS FORM

	Child 1	Child 2
Nursery room required:	Babies Pre-toddlers Toddlers Pre-school	Babies Pre-toddlers Toddlers Pre-school
Childs first name:		
Childs surname:		
Known as:		
Childs date of birth:		
Copy of birth certificate must be supplied	Copy submitted	
Sex:	Male	Female
Home address:		
Childs ethnic group:		
Languages spoken:		
Languages spoken at home:		
Parents/carers detail (legal carer) 1	Parental responsibility	Yes No
Relationship to child:		
Title:		
First name:		
Surname:		
Parents/carers 1 home address:		
Telephone numbers:	Home:	
	Mobile:	
	Work:	
Email address:		
Employers name:		
Employers address:		
National Insurance Number:		
Parents/carers detail (legal carer) 2	Parental responsibility	Yes No
Relationship to child:		
Title:		
First name:		
Surname:		
Parents/carers 2 home address:		
Telephone numbers:	Home:	
	Mobile:	
	Work:	
Email address:		
Employers name:		
Employers address:		
National Insurance Number:		



Kids Play Childcare Hub, 1A Roebuck Way, Knowlhill, Milton Keynes, MK5 8HL

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Medical Details

Doctors name:			
Surgery name:			
Surgery address:			
Surgery telephone number:			
Medication/medical information? Details:	Yes	No	
Diet Please tick:	<input type="checkbox"/> General (Able to eat animal products) <input type="checkbox"/> Vegetarian (No meat, fish and gelatin products) <input type="checkbox"/> Pescatarian (Vegetarian diet, but who also eats fish and other seafood) <input type="checkbox"/> Vegan (No animal products including meat, fish, eggs and dairy)		
Does your child have an intolerance or allergy? Details:	Intolerance	Yes	No
	Allergy	Yes	No
Doctors Note supplied	Yes	No (please speak to the manager)	
Care Plan Completed	Yes	No (please speak to the manager)	
Other parties: (Speech therapist, health visitor, portage, etc....) Please use this section to write about any other people who may be involved with your child. Please include their name and contact details:	Yes	No	

Any Legal Issues – please let us know

Any child custody orders either agreed or pending?	Yes	No *	
If yes, please provide details:			
	*If at any point the custody circumstances of your child change, you are required to notify your Nursery immediately.		



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A little bit more about me!

My hair colour is...
 My eye colour is...
 My religion is...
 My ethnicity is...
 My nationality is...
 I speak (language)...

Emergency Contacts

The parents/carers & emergency contacts (people who are not parents/carers who we can contact in case of an emergency).

Emergency contact 1

Title:	
First name:	
Surname:	
Address:	
Telephone numbers:	Home:
	Mobile:
	Work:
Relationship to child:	Collection password:

Emergency contact 2

Title:	
First name:	
Surname:	
Address:	
Telephone numbers:	Home:
	Mobile:
	Work:
Relationship to child:	Collection password:

Responsible party 1

Title:	
First name:	
Surname:	
Telephone numbers:	Home:
	Mobile:
	Work:
Relationship to child:	Collection password:

Responsible party 2

Title:	
First name:	
Surname:	
Telephone numbers:	Home:
	Mobile:
	Work:
Relationship to child:	Collection password:



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Permission

<p>Medical attention:</p>	<p>I/we give permission for emergency medical treatment to be given in the event that we cannot be contacted. We also give permission for my child/ren to be taken to the nearest hospital in the event of an accident.</p> <p>Parent/carer print name.....Date...../...../.....</p>
<p>Permission for transport activities and outings:</p>	<p>I/we give permission for my child/ren to go on outings and participate in organised activities by Kids Play, this may include visits to our local residential home. This may include use of transport such as people carriers and mini-buses or coaches. Transport may also be needed on school runs at some settings.</p> <p>Parent/carer print name.....Date...../...../.....</p>
<p>Permission for photographs:</p>	<p>Kids Play often take photographs of the children for visual reference for parents/carers. These photographs will be used for display purposes within the childcare facility.</p> <p>I do authorise photographs to be used for the above reasons.</p> <p>I do not authorise photographs to be used for the above reasons.</p> <p>Are you happy for photographs to be taken of your child for publicity, promotional and event purposes whilst your child is attending nursery and then to be used once they leave the setting? (This includes the use of Social Media sites eg Facebook)</p> <p>I do authorise photographs to be used for the above reasons.</p> <p>I do not authorise photographs to be used for the above reasons.</p> <p>Kids Play often take group observation photos for iConnect, which is our online communication tool.</p> <p>I do authorise photographs to be used for the above reason</p> <p>I do not authorise photographs to be used for the above reason</p>
<p>Permission for video</p>	<p>From time to time, Kids Play will film video content for the purpose of promoting the nursery, events and experiences that the children have whilst in the care of the childcare team. Are you happy for your child to be featured in Kids Play's publicity video footage? (This includes usage on the company website and social media sites eg Facebook.)</p> <p>I do authorise video footage to be used for the above reasons.</p> <p>I do not authorise video footage to be used for the above reasons.</p>
<p>Permission for television:</p>	<p>DVD's that the children in the setting may watch will be rated U or PG.</p> <p>I give permission.</p> <p>I do not give permission.</p>



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Permission

Permission for plasters:	In the event of your child needing a plaster, it may need to be applied. I give permission for a plaster to be applied. I do not give permission for a plaster to be applied.
Permission for sunscreen:	In hot weather conditions children need sun protection. Please provide sunscreen for your child. In the event where the child has no sunscreen we can provide our nursery sunscreen. I give permission for a sunscreen to be applied. I do not give permission for a sunscreen to be applied.
Permission for nappy cream:	In the event of your child needing nappy cream, it may need to be applied. I give permission for nappy cream to be applied. I do not give permission for nappy cream to be applied
Permission for teething gel:	In the event of your child needing teething gel, it may need to be applied. I give permission for teething gel to be applied. I do not give permission for teething gel to be applied
Calpol in the event of an emergency: high temperature	In the event of your child/ren getting a high temperature of 38°C or above, we can provide Calpol following the dose instructions. If we do need to give your child Calpol we still need either phone or email confirmation from you prior to administering Calpol. We can only administer one dose of Calpol and will still require you to collect your child. I give permission for you to administer one dose of emergency Calpol if my child's temperature reaches 38°C or above allowing me time to collect my child. I do not give permission for my child(ren) to be administered Calpol. You will be required to collect your child/ren within 30 minutes.
Piriton in the event of an emergency: allergic reaction that is unknown	In the event of your child/ren having an unknown allergic reaction, we can provide Piriton following the dose instructions. I give permission for one dose of Piriton to be given in the event of an allergic reaction that is unknown. I do not give permission for my child/ren to be given Piriton.
Permission for observations:	Under the EYFS Standards, Kids Play are required to carry out and record observations on your child. For full details please speak to a member of staff.
Please sign and date to confirm the completion of the above permissions.	Parent/carer print name.....Date...../...../.....



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Kids Play Childcare - terms and conditions

Introduction - Kids Play Childcare, hereafter referred to as KPC, aim to work in partnership with parents and carers to create and maintain a safe, caring, stimulating and educational environment for children in its care. All parents/guardians wishing to make use of the service offered by KPC, must strictly adhere to the terms and conditions and sign this document as evidence of their acceptance and agreement to the terms, conditions, policies and procedures under which KPC will operate. As we aim to develop an interactive partnership with all users, we would welcome suggestions and discussion on ways to improve the service we offer.

Application/arrangement forms - An application form, which lists the child/ren's details and outlines the childcare arrangements, must be completed and signed by a parent/guardian. Listed must be names of responsible parties with access to the child/ren. Also listed must be the names, addresses and telephone numbers of two emergency contacts who may be called upon in case of an emergency when parents cannot be contacted and they too must be responsible individuals. Responsible parties or individuals must be those over the age of eighteen. It must be stressed that children left in our care will only be released to a responsible adult whose name appears on the child's registration form as a responsible party or emergency contact.

KPC require a non-refundable £100 deposit to secure your child's place, this will be deducted from your first month's fee. This fee will need to be paid via a cheque, cash, card, Bacs, Childcare Vouchers or tax free childcare. The deposit is not needed for children only attending grant funded sessions.

Kids Play Childcare Privacy Policy – KPC privacy notice provides you with details of how we collect and process your personal data. To view our full privacy policy please visit www.kidsplaychildcare.co.uk/privacy-policy/

Attendance - Children are expected to attend each weekday however, should a child become ill or a holiday is to be taken and will not be attending KPC must be notified.

Emergency contacts and access - Parents/guardians must ensure that emergency contact and persons with access in accordance with the above, are familiar with the necessary procedures. In cases of emergency and parents/guardians cannot be contacted, KPC will get in touch with an emergency contact named. He or she will then take on responsibility for the child/ren. KPC must be notified immediately of any change of details to emergency contacts and/or their telephone numbers.

Fees - Full fees will be payable, unless written notification of discounts has been made. Wrongful information given will result in the child/ren's place being withdrawn. Evidence for discounts must be supplied to the nursery manager (for example NHS card) at the time of registering with the nursery. Unclaimed discounts will not be backdated; in the event that you are no longer entitled to discount you must notify KPC immediately as claiming discounts that are not true to circumstance will result in KPC claiming back the discounted money. Kids Play hold the right to remove any discounts with one calendar month's written notice to the parent/carer.

Fees are payable on the 1st of every month in advance as agreed in writing by direct debit; cancelled direct debits without the prior agreement of the manager will incur a £25.00 surcharge added to your account.

Late fee payments incur 10% interest, KPC reserve the right not to admit children for whom fees are in arrears. In the event of arrears accumulating, this will be discussed with you by management and if these are not settled within agreed time limits, the child/ren's place will be withdrawn.

Fees are payable during holidays and fees are not reimbursed for absence due to illness or for any other reason. In the rare event that the nursery has to close due to extreme weather conditions that pose a health and safety risk fees will still be payable. Bank Holidays are chargeable.

KPC reserve the right to increase its fees throughout the year. Our calendar year runs from January to December.

Confirmed sessions cannot be changed unless on a permanent basis. Four weeks written notice is required to request a permanent change.

One calendar month's notice of removal is required. Notice should be written and handed to the childcare manager or deputy. Failure to give the required notice will result in one month's fees being charged. One month's written notice is also required if you wish to change your child's nursery sessions.

Please note if you are late picking up your child a fee of £5 will be charged for every 5 minutes late.

By signing these terms and conditions you agree that payment of your invoices will be made strictly in accordance with the credit terms stated thereon. You recognise that if payment of your invoices is not made by the due date for payment, this may result in the matter being referred to the Credit Protection Association for recovery of the invoice debt; if so, you will indemnify Kids Play for the costs we incur in referring the matter to CPA pursuing the debt including CPA's current applicable fees for writing to you, any commission payable to CPA, all reasonable incidental costs of recovering the debt and interest as applicable.



Please note, if your child is entitled to government funded sessions, a maximum of 51 weeks will be fully funded . Therefore 1 week in December will be fully payable for all sessions. You will also be charged an enrichment fee alongside the funding entitlement to cover the cost of meals, consumables and additional activities.

Medical Health - KPC will not admit children suffering with any infectious disease or virus. KPC reserve the right not to administer medicine, however, a request to administer medication will be considered on an individual basis. Children who have been suffering with an infectious disease or virus will not be re-admitted unless a doctor's letter is presented stating that the child has made a full recovery.

Parents/guardians must sign a form authority in the event of emergency hospital treatment becoming necessary. Staff shall administrate minor first aid treatment as and when necessary.

KPC must be informed in writing of any special dietary requirements or allergic food substances.

Visitors - Any visitor to the nursery must take full responsibility for anybody accompanying them. The nursery takes no responsibility for any non-registered persons on the premises.

Outings - We do on occasions go on educational outings, related to themes. This may be on public transport, staff cars or by foot (to local shops/parks). On such occasions our ratio on leaving the premises is 1:3 for children under 2 years, 1:6 for children 3-4 years and 1:8 for children aged 5-8 years. Please indicate clearly if you do not wish your child to be considered for such an outing on the appropriate registration forms. Babies will be taken for walks in push chairs. They will be securely strapped and supervised as for the above ratio.



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Complaint Procedure - It is hoped that parents/guardians will not have to complain about any aspect of the service we provide, however, should the need arise, there are three stages at which complaints can be considered.

Stage 1 - The Informal Resolution

Discuss your complaint with the relevant staff member. If you are still dissatisfied you may discuss the matter with the Manager. It is hoped that the matter may be resolved to all parties' satisfaction at this stage.

Stage 2 - Formal Complaint to Management

If unresolved at the Informal Stage, the complaint should be sent in writing to the manager. You will then receive a written request to attend a meeting with management to discuss the matter.

Stage 3 - Formal Complaint to Ofsted

This stage is to be used if the outcome of stage 2 is not satisfactory. A written complaint should be set out and sent to the Ofsted, Complaints Investigation team, Piccadilly Gate, Store Street, Manchester, M1 2WD

Violence at Work - Violence against any KPC personnel will not be tolerated and will result in the loss of your child/ren's place.

A working definition of violence at work is "any incident where an employee is abused, threatened or assaulted by a member of the public, parent, or child cared for by KPC in circumstances arising out of the course of his or her employment."

Violence will be deemed to include physical force, verbal abuse with threats, rude gestures, and innuendoes, sexual or racial harassment.

Termination - This contract will last for a period 4 years the maximum amount of time in which the child is at the nursery, effective from the child's start date. However, during this period KPC reserve the absolute right to terminate this agreement with immediate effect, in the event that any of the clauses listed in these terms and conditions are broken.

Seasonal Opening Hours - On Christmas Eve and New Year's Eve, the setting will close at 4:00pm. Your child's normal sessions on these days are fully chargeable.

I/We parents / Guardians of

.....

Date of birth

Residing at.....

Agree to comply with the Terms & Conditions stated above.

Print name..... Date.....



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Childcare Hub Weekly Timetable

Please tick the session you wish your child to attend

Please note that we require a minimum of two sessions per week. We cannot accept requests for one full day/half day only.

Start date:

Session	Monday	Tuesday	Wednesday	Thursday	Friday
Full day 7.30am - 6.30pm					
Flexible full day 7.30am - 6.00pm					
Flexible full day 8.00am - 6.30pm					
Morning session 7.30am - 1.00pm					
Afternoon session 1.00pm - 6.30pm					
School session 7.30am - 3.30pm (Under 3's)					
School session 9.00am - 3.00pm (3-5 years only)					

Parent/carer signature..... Date...../...../.....

2 Year Old Funding Weekly Timetable

Please tick the session you wish your child to attend

Please note that we require a minimum of two sessions per week. We cannot accept requests for one full day/half day only.

Start date:

Session	Monday	Tuesday	Wednesday	Thursday	Friday
Stretched morning 7.30am - 1pm					
Stretched afternoon 1pm - 6.30pm					
Morning term time 8.00am - 1.00pm					
Afternoon term time 1.00pm - 6.00pm					

Parent/carer signature..... Date...../...../.....



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3, 4 Year Old Funding Weekly Timetable

Please tick the session you wish your child to attend

Please note that we require a minimum of two sessions per week. We cannot accept requests for one full day/half day only.

Start date:					
Session	Monday	Tuesday	Wednesday	Thursday	Friday
Full day 7.30am - 5.30pm					
School session 9am to 3pm					
Stretched morning 7.30am - 1pm					
Stretched afternoon 1pm - 6.30pm					
Term time Morning session 8.00am - 1.00pm					
Term time Afternoon session 1.00pm - 6.00pm					
Parent/carer print name.....Date...../...../.....					



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Childcare Hub Fees 2023

	<u>Under 3's</u>	<u>Over 3's</u>
Full day session (7.30am - 6.30pm) Includes a healthy breakfast, snacks, lunch and tea	£78.50	£72.20
Flexible day session (7.30am - 6.00pm or 8.00am - 6.30pm) Includes a healthy breakfast, snacks, lunch and tea	£76.20	£69.90
Morning session (7.30am - 1.00pm) Includes a healthy breakfast, snack and lunch	£47.90	£45.30
Afternoon session (1.00pm - 6.30pm) Includes a healthy snack and tea	£45.50	£43.10
School Session (7.30am -3.30pm) Includes a healthy breakfast, snacks, lunch and snack	£62.00	
School Session (9.00am -3.00pm) Includes snacks, lunch and snack		£54.50
Full week (7.30am - 6.30pm Monday to Friday) Includes a healthy breakfast, snacks, lunch and tea	£353.25	£324.90
Full week (7.30am - 6.00pm / 8am - 6.30pm Mon to Fri) Includes a healthy breakfast, snacks, lunch and tea	£342.90	£314.55

Our fees are inclusive of:

- Healthy meals, snacks and drinks
- Milk for children of all ages
- Nappy cream, wipes and other consumables

Funded places are available

All children are eligible for Government funding from the term after their third birthday*. This funding is available for all children, regardless of the family circumstances. We will claim the funding for you on your behalf, all we ask is that every term you complete a parent's declaration form. Kids Play will charge and Enrichment Fee alongside the funding entitlement. This is to cover the cost of meals, consumables and additional activities. Please speak to a member of the management team for more information.

Discounts available

- 10% discount for NHS families
- 10% discount for siblings
- 5% discount for BSI employees.
- Discounts only available on sessions

Please note: only one discount per family.

Payment terms

There is a registration fee of £100 to reserve a nursery space for your child, which is taken off your first month's fees. If you cancel your space the registration fee is non-refundable. Fees are due on the 1st of every month and are taken by Direct Debit. We accept all childcare vouchers against payment and Tax Free Childcare. One month's notice in writing is required if you wish to cancel your child's nursery place or change their sessions. Any absences due to holiday and sickness are chargeable along with Bank Holidays.

*Government funding is also available for two year olds but this is based upon family circumstances.



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Enrichment Fee



At Kids Play Childcare we pride ourselves on giving young children the very best start in early life! At all our day nursery and pre-school sites, children benefit from rich learning experiences and state of the art natural resources that make our nurseries so unique. We also ensure that children have access to consumables and fantastic food, drinks, and snacks. Unfortunately, the government funding doesn't cover the cost of all this, so like most nurseries, we'll ask you to pay. However, when you see everything, you're paying for we hope that you will understand



Unique Experiences

We're extremely lucky that our nursery ethos embraces nature and therefore children are able to enjoy the great outdoors and be exposed to experiences that children at other nurseries are not, which ultimately supports children to gain life skills. Children also have natural resources to play with and learn from, enhancing their understanding of the world we live in and providing a unique and exciting hands on experience.



Meals, drinks and snacks

Our on-site chefs prepare healthy, delicious, and nutritious meals every single day. They also provide tasty snacks throughout the day, so no child will ever go hungry. We understand the importance of a healthy balanced diet for every child and source as many of our products from Red Tractor assured suppliers. To obtain a menu of what your child will be fed whilst at nursery please speak with your Nursery Manager.



Consumables

Our fantastic attentive staff do all they can to keep your child feeling clean and comfortable. The enrichment fee includes nappies, nappy rash cream and sun cream. This is so you as parents don't need to worry about supplying these products.



ParentZone App

We have our ParentZone app that is available to all parents, this special app is a great tool that offers you the ability to access information about your child's day at a time that suits you best.

Parent partnership is highly important to us at Kids Play Childcare! and this app allows us to improve communication and work closely with you during your child's time with us.

Also running alongside the app, your child's Key Person will regularly meet with you to discuss your child's development and share with you their learning journey book.